

**ODISHA ELECTRICITY REGULATORY COMMISSION
PLOT NO. 4, CHUNOKOLI, SAILASHREE VIHAR
BHUBANESWAR - 751 021

**No.DIR (T)-368/09/18/
Dated- .01.2020**

To

The Authorised Officer,
WESCO Utility, At/P.O. Burla,
Dist. Sambalpur.

Sub: Review of 1st Quarterly Performance of WESCO Utility FY 2019-20 (April-June)

Sir,

In inviting a reference to the subject cited above, I am directed to send herewith the aforesaid report for your information and necessary action.

Yours faithfully,

Encl: As above.

SECRETARY

Copy to:

- i) The Principal Secretary, Department of Energy, Govt. of Odisha along with copy of the enclosure for favour of information.
- ii) The CMD, GRIDCO/OPTCL, Janpath, Bhubaneswar along with copy of the enclosure for favour of information.

Encl: As above.

SECRETARY

Record Note of Annual Performance Review of WESCO utility held on 07.12.2019 at 11:00AM in the Training Hall of the OERC in the presence of the Commission

Date of Review : 07th December, 2019
Period of Review : April 2019-September 2019
Representatives of WESCO : list enclosed as Annexure-I.

The performance of WESCO utility for half year of FY 2019-20 was reviewed by the Commission on 07th December, 2019 at 11.00 AM in the presence of senior officials of WESCO utility. The Commission reviewed the billing and collection position of the WESCO utility for the period from April 2019 to September 2019.

The details of performance of WESCO utility as indicated in their presentation with regard to the key performance indicators are as follows:-

<u>HALF-YEARLY PERFORMANCE OF WESCO-As on September-2019</u>					
BULK SUPPLY	2017-18	2018-19	(April-Sept) 2018-2019	(April-Sept) 2019-2020	OERC Approval for 2019-20
AVG. DEMAND (MVA)	1869.00	1383.00	1217.00	1239.00	1300.00
Energy input (MU)	7248.22	7573.27	3842.06	4066.71	7750.00
BST & Tr.Charge bill (Cr.)	2378.98	2421.45	1220.57	1329.88	
SALE TO CONSUMERS (MU)					
EHT	1219.19	1556.92	755.92	889.54	1300.00
HT	1682.44	1808.75	877.93	965.17	1756.31
LT	2476.46	2606.64	1329.01	1433.91	3174.69
TOTAL	5,378.09	5,972.31	2,962.87	3,288.62	6,231.00
% of LT to Input	46.05%	43.65%	34.59%	35.26%	40.96%
DISTRIBUTION LOSS (%)					
HT (Assume)	8.00%	8.00%	8.00%	8.00%	8.00%
LT	35.91%	30.05%	32.24%	26.76%	24.01%
HT & LT	31.02%	26.61%	28.49%	24.49%	23.55%
OVERALL	25.80%	21.14%	22.88%	19.13%	19.60%
BILLING EFFECIENCY (%)					
HT	92.0%	92.0%	92.0%	92.0%	92.00%
LT	64.1%	70.0%	67.8%	73.2%	75.99%
HT & LT	69.0%	73.4%	71.5%	75.5%	76.4%
OVERALL	74.2%	78.9%	77.1%	80.9%	80.40%
COLLECTION EFFICIENCY (%)					
EHT	101.13%	91.88%	98.92%	103.75%	99.00%
HT	100.34%	100.39%	101.04%	100.91%	99.00%
LT	70.91%	66.33%	53.69%	52.31%	99.00%
HT & LT	85.24%	83.36%	76.64%	75.35%	99.00%
OVERALL	89.99%	86.30%	83.85%	85.06%	99.00%
AT & C LOSS (%)					
LT	54.56%	53.60%	63.62%	61.69%	24.77%
HT & LT	41.20%	38.82%	45.19%	43.11%	24.31%
OVERALL	33.23%	31.94%	35.34%	31.22%	20.40%

Commission's Observations:

The Commission reviewed the compliances of the directions given in last performance review meeting. AO, WESCO Utility apprised the Commission about the compliances made by WESCO Utility.

The Commission compared the figures relating to business operation of WESCO Utility for April to September 2019 of FY 2019-20 with that of the corresponding period of FY 2018-19. The key observations are as follows:-

	As on 31.09.2018	As on 30.09.2019	Increase / Decrease	(↑↓)
EHT Sale (MU)	755.92	889.54	133.62	↑
HT Sale (MU)	877.93	965.17	87.24	↑
LT Sale (MU)	1329.01	1433.91	104.9	↑
Distribution Loss	22.88%	19.13%	-3.58%	↓
Billing Efficiency	77.1 %	80.9%	3.8%	↑
Collection Efficiency	83.85 %	85.06%	1.21%	↑
AT & C Loss	35.34 %	31.22%	-4.12%	↓

1. From the above table it is observed that there is an increase of sale of 133.62 MU, 87.24 MU & 104.9 MU in EHT, HT & LT category of consumers respectively.
2. WESCO utility submitted the total number of consumers under billing fold as on 30.09.2019 is 18,56,574. 3,99,122 consumers yet to come under billing fold and by March 2020 they will be brought under billing fold.
3. On Energy Audit, WESCO utility submitted that out of 148 nos. of 33 kV feeders, 147 feeders are metered and 118 Nos. have been audited. Out of 866 nos. of 11 kV feeders, 827 nos. of 11 kV feeders have been metered. They have audited only 462 nos. 11 kV feeders. Out of 55359 nos. of DTRs only 5601nos. are metered and 699 nos. are audited.
4. WESCO utility has paid 100% BSP payment and they are in time paying the same.
- 5.

STATUS OF ARREAR (Rs Crores)								
Category	Arrear as on 31-03-1999	Arrear as on 31-03-2019 (Less Adj of Govt Dues of Rs.33.92 (Nov-14)Crs Paid By GoO)	Billing 2019-20 (Apr to Sep)	Collection 2019-20 (May to Oct)	Collection against arrear during 2019-20 (May to Oct) against '3'	Total collection	Arrear for the period 2019-20	Arrear as on 30-09-2019
1	2	3	4	5	6	7=5+6	8=4-5	9=3-6+8
LT	180.22	2514.91	581.46	281.70	28.338	310.04	299.76	2786.33
HT	2.88	0.00	539.88	543.53	3.807	547.33	-3.64	0.00
EHT	0.00	126.20	605.61	621.36	6.962	628.32	-15.75	103.49
Govt & PSU LT	0.00	112.06	31.76	9.34	1.421	10.76	22.42	133.06
Govt & PSU HT	0.00	9.68	12.67	10.06	0.17	10.23	2.61	12.12
Total of above	183.10	2762.85	1771.38	1465.99	40.70	1506.69	305.39	3034.99

6. Metering Status:-

The Commission reviewed the progress in consumer metering. The representatives of PMU, OPTCL stated that out of 6,60,000 meters to be supplied by IPDS/DDUGIY, 5,10,000 meters already have been supplied by PMU, OPTCL from which 3,53,373 meters are already installed by PMU, OPTCL in WESCO utility area. They have given WESCO utility 1,00,00 meters to be installed by WESCO utility. Remaining 1, 54,276 meters will be installed by March 2020 by PMU, OPTCL.

7. The Commission expressed their dissatisfaction over monitoring of WESCO officials.

8. The Commission observed that around 30% of the consumers of WESCO utility are served bills bimonthly. Money receipt generated is also only 25% which shows that WESCO Utility are not reaching their consumer. Commission asked WESCO Utility to go for monthly billing.

9. The Commission observed that WESCO Utility is very poor in involving SHG in MBC work. In reply to this PAO, OERC told that ED, DMU is planning to give MBC work SHG in places with lower Collection efficiency.

Directives of the Commission:

1. Commission directed WESCO Utility to float tender for Billing and Collection by same agency. Payment to the agency should be made on the basis of input energy.
2. WESCO Utility should collect Panchayatiraj arrear bills at Block level.
3. Commission directed G.M., WESCO utility to check 50 cases of consumer billing and report the same to OERC.
4. Commission directed OERC official to go for surprise visit to WESCO utility to check the desk billing.
5. In last performance review meeting, the Commission had given some targets to WESCO Utility to be achieved by December, 2019. Commission directed WESCO Utility to achieve the same by March 2020.

Representative of WESCO UTILITY UTILITY

1. Sri S.K. Harichandan, A. O.
2. Sri P. K. Sahoo,C.O.O.
3. Sri A.K. Patjoshi, G.M.(Com.)
4. Sri Srimanta Kumar Thakur, G.M.(O&M)
5. Sri Sabyasachi Padhi, G.M.
6. Sri S.K. Darjee, S.E.E.C. & Sambalpur
7. Sri A. N. Meher, S.E. ,RKL
8. Sri Sanjit Naik, S.E.
9. Sri D. Rana, AGM
10. Sri A. K. Bishi, Manager(Fin)
11. Sri K. B. Sahoo,D.G.M., MRT
12. Sri S.K.Pati, S.E
13. Sri. R.K. Naik, S.E.
14. Sri D. Dani, AGM(F)
15. Sri M.P. Rout,EA Cell, Burla
16. Sri Alok Satpathy
17. Sri S.C Mishra. PM(IPDS)