



**BEFORE THE ODISHA ELECTRICITY REGULATORY COMMISSION,
BHUBANESWAR**

Case No.51/2025

IN THE MATTER OF: An Application for initiation of Suo Motu Proceeding under Regulation 9 (1) and (4) of OERC (Conduct of Business) Regulations, 2004 to issue suitable directions with respect to deficiency in consumer service by TP DISCOMs in the State under OERC Supply Code, 2019 and License Conditions issued to them.

And

IN THE MATTER OF:

Director (Regulatory Affairs), OERC

Designated Petitioner

Vrs.

1. Principal Secretary to Government,
Department of Energy, Government of Odisha,
Bhubaneswar -1
2. The Chief Executive Officer,
TPCODL, Power House Square,
Unit-8, Bhubaneswar – 751012
3. The Chief Executive Officer,
TPWODL, Burla, Sambalpur,
Odisha-768017
4. The Chief Executive Officer,
TPSODL, At/Po- Courtpetta,
Berhampur-760010
5. The Chief Executive Officer,
TPNODL, Januganj,
Ramuna Golci, Balasore,
Odisha-756019



6. Shri Debashis Nayak,
Plot No. 192/2873,
At-Jayarsasan, PO-Jagannathpur,
Khorda-752101
Mobile No. 9591582643
 7. M/s. Jagannath Spintex Pvt. Ltd.
AT-Chicharla, PO- Kesinga,
Dist: Kalahandi
PIN-766012
E-Mail: shreejagannathspintex@gmail.com
 8. Shri B. C, Jena,
Ex-Member, OERC
Sahid Nagar, Bhubaneswar
- Respondents

Most Respectfully sheweth:

1. That, the present DISCOMs of Odisha namely TPCODL, TPWODL, TPSODL & TPNODL have started their operation w.e.f. 01.06.2020, 01.01.2021, 01.01.2021 & 01.04.2021 respectively.
2. That, under their Licence Conditions they are to be governed under different Regulations of OERC such as OERC (Condition of Supply) Code, 2019 and OERC (Standard of Performance) Regulation, 2004 etc.
3. That, Section 43 of the Electricity Act, 2003 provides that Licensee shall an application by the owner or occupier of any premises give supply of electricity to such premises within one month after receipt of the application requiring such supply.
4. That, OERC Supply Code, 2019 provides as follows:
 - "25. The licensee/supplier is responsible for ensuring that its distribution system is upgraded, extended and strengthened to meet the demand for electricity in its area of supply.
 26. The licensee/supplier shall meet the cost for strengthening / augmentation and upgradation of its network, to meet the demand of the existing consumers, through its annual revenue requirements (ARR) and the licensee/supplier shall seek to recover these costs from the consumers by submitting appropriate tariff proposal before the Commission while submitting the ARR. However, for individual consumers, licensee/supplier shall check the remunerativeness of the supply as mentioned in these Regulations.

27. *The cost of extension of distribution main or its up-gradation up to the point of supply for meeting demand of a consumer, whether new or existing, and any strengthening/ augmentation/up-gradation in the system starting from the feeding substation for giving supply to that consumer, shall be payable by the consumer or any collective body of such consumers as per norms fixed at Appendix I."*

5. That, from the conjoint reading of the above provisions of the Electricity Act, 2003 and Regulations made thereunder, it is evident that the Licensees are to develop and strengthen their distribution systems to meet the future demand for electricity.
6. That, Consumers are alleging that Licensees without keeping in mind future load growth in an area are checking for remunerativeness of the scheme for the consumer who is coming first in a particular area where distribution system has not reached.
7. That, single phase new connection applicants are forced to install / upgrade distribution transformers wherever needed because of overloading which is against the mandate of law and regulations.
8. That, temporary power supply and new connections are at now at the mercy of the Section officials of the DISCOMs of Odisha.
9. That, the lines and sub-stations are not maintained properly and in many places creepers and tree branches are touching the HT lines leading to low and fluctuating voltage
10. That, it has come to the notice of the Commission that one consumer Shri Debashis Nayak has deposited Rs.20,860/-, CA No. 080040841266 for one KW temporary LT connection at Jayarsasan under BED, Bhubaneswar on 28.04.2025 but till date supply has not been extended by TPCODL with a plea that the power supply is not possible without getting clearance from the residents of that area.
11. That, it has come to the notice of the Commission that the CAPEX approved by the Commission is not being properly spent to improve reliability of supply. One M/s. Jagannath Spintex Pvt. Ltd. (CD 650 KVA) availing power at 33 KV from TPWODL in Kesinga has brought to the notice of the Commission that they have undergone 1279 minutes of power interruption in the month of April, 2025. Earlier they have also brought to the notice of the Commission about frequent power interruption but to no avail and interruption is increasing month after month in spite of huge CAPEX approved by the



Commission.

12. That, Shri B. C, Jena, former Member, OERC has made several allegations against the TP Managed DISCOMs before Hon'ble Deputy Chief Minister which includes low service quality under the regime of present DISCOMs.
13. That, many consumers in the meantime have approached the Commission with allegation that the consumer grievances are not addressed properly in spite of lodging complaint through Call Centre. The consumers are not given feedback on their grievances.

PRAYERS

In view of the above facts and circumstances stated above, the petitioner therefore prays the Commission to admit this application and issue Public Notice inviting general consumers to give their comments and pass appropriate order after hearing the parties including DISCOMs for which act of kindness the Petitioner shall be duty bound ever pray.

Date: .06.2025

Place: Bhubaneswar

By the Petitioner

Director (Regulatory Affairs)

Director (Regulatory Affairs)
Odisha Electricity Regulatory Commission
Bhubaneswar

Affidavit

I, Shri Priyabrat Patnaik, S/o. Shri Gorachand Patnaik, aged about 59 years working as Director (Regulatory Affairs)/Secretary, Odisha Electricity Regulatory Commission, Plot No-4, Chunokoli, Shailashree Vihar, Bhubaneswar-21, Odisha do hereby solemnly affirm and state as follows:

1. I am competent to swear this affidavit on behalf of the Odisha Electricity Regulatory Commission (OERC).
2. That the facts stated herein above are true to the best of my knowledge and belief which are based on records.

DEPONENT

Director (Regulatory Affairs)
Odisha Electricity Regulatory Commission
Bhubaneswar

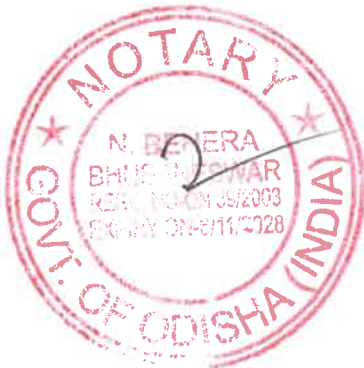
VERIFICATION

I am the deponent (Sri Priya brat Patnaik, S/o. Sri Gorachand Patnaik) aged about 59 years, working as Secretary, Odisha Electricity Regulatory Commission, Plot No. 4, Chunokoli, Shailashree Vihar, Bhubaneswar- 751021, Odisha; do hereby verify that the contents of para 1 to 4 are true and correct to my knowledge and that I have not suppressed any material facts

Verified at Bhubaneswar, Odisha, on this day of June, 2025.


Director (Regulatory Affairs)
Odisha Electricity Regulatory Commission
Bhubaneswar

The above named deponent being
duly identified by Sri. HP
Advocate and appears before me on
dated 21.6.2025 at about 11.4 AM
AM/PM that the
contents be to the
best of his/her knowledge
Deponent Executive Magistrate/Notary
Bhubaneswar



21/6/25
MILAMANI BEHERA
NOTARY BHUBANESWAR
GOVT. OF ODISHA (INDIA)
REG. NO. 35/2003